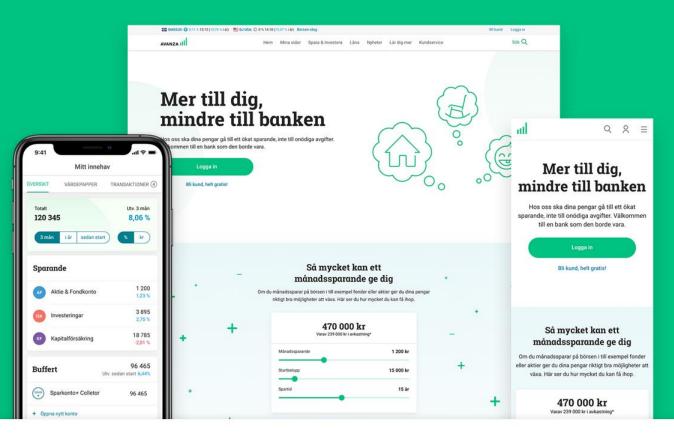
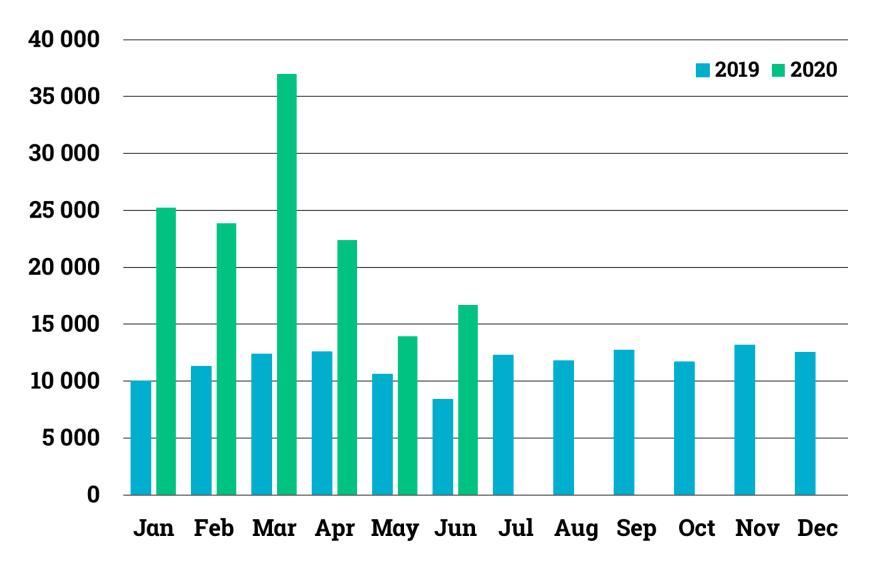
## Q2 2020 results presentation

Webcast, 14 July 2020

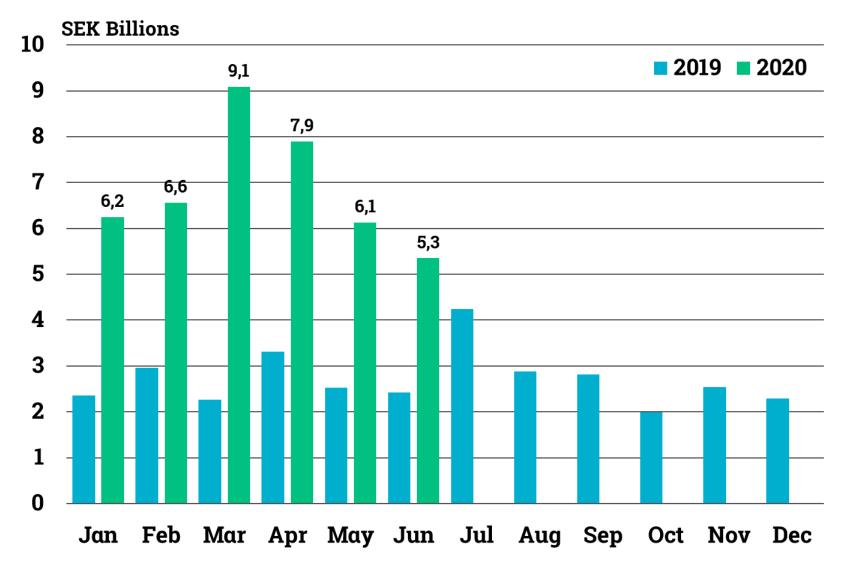




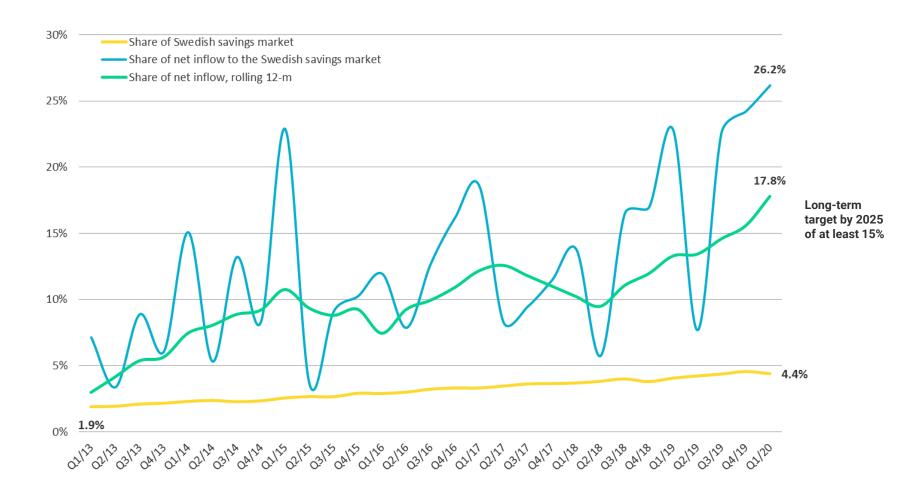
#### Continued strong customer growth in Q2, +53 000



## The high net inflow continued, SEK 19.4 billion

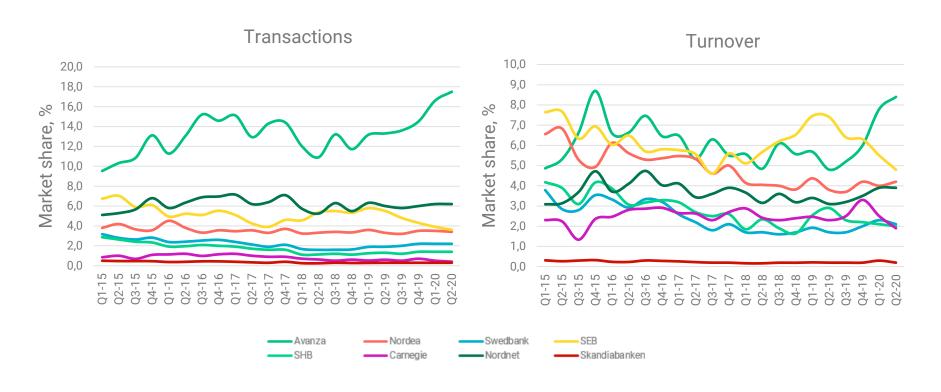


## Market share of 17.8% rolling 12M of net savings on the Swedish savings market





# Further increased market shares – largest Swedish participant on Nasdaq OMX and First North



Market share of 17.5% in terms of transactions and 8.4% in turnover in O2 2020



#### Impacts from covid-19

- The majority of employees are working from home, showing high engagement
  - eNPS 75
  - Leadership index of 82
- Successful stability measures to improve the IT systems
- Still high liquidity, although the fund capital in Q2 is back on a Q4 level
  - Liquidity gradually expected to be invested
- Marginal effects on the pension business
  - Limited exposure to vulnerable sectors
- New "normal" activity level still hard to assess, although the lowest level should have increased further seen to our strong growth
- Long-term growth drivers remain



#### Launches in the quarter

- The first Avanza branded actively managed fund in a unique cooperation with TIN Fonder
- Made it possible for customers to create their own sustainability label on funds
- Announced the launch of securities lending in the autumn
- Several improvements done in the apps during the quarter
- Customer communication still on a high level due to the crises
- Ranked as the bank with highest reputation and number six among all Swedish companies in Kantar Sifo's reputation index 2020
- Avanza 75, the entry product in occupational pension, received a Lipper Fund award

## As always... key success factors for Avanza



Employee engagement key



## Financials Q2 results

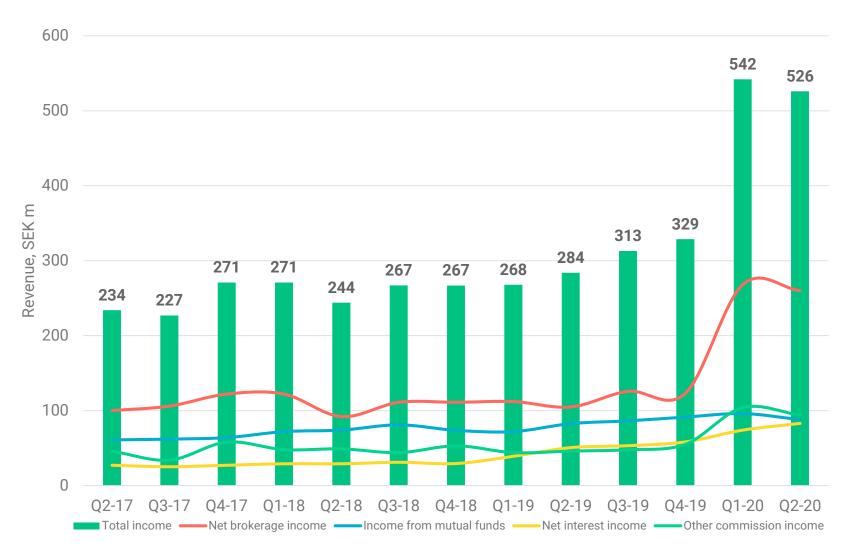


## Financial overview

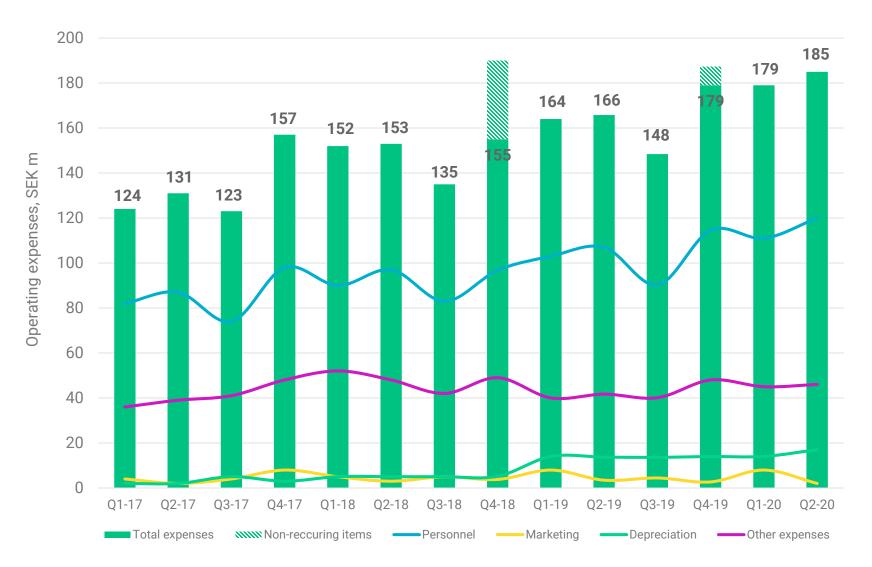
|                                    | Q2 20 | Q1 20 | Δ%    | H1 20 | H1 19 | Δ%    |
|------------------------------------|-------|-------|-------|-------|-------|-------|
| Operating income, SEK m            | 526   | 542   | -3    | 1,067 | 552   | 93    |
| Operating expenses, SEK m          | -185  | -179  | 4     | -364  | -330  | 10    |
| Operating profit, SEK m            | 333   | 361   | -8    | 694   | 217   | 219   |
|                                    |       |       |       |       |       |       |
| Operating margin, %                | 63    | 67    | -3    | 65    | 39    | 26    |
| Income to savings capital ratio, % | 0.52  | 0.56  | -0.04 | 0.52  | 0.33  | 0.19  |
| Costs to savings capital ratio, %  | 0.18  | 0.18  | -0.00 | 0.18  | 0.20  | -0.02 |
| ROE, %                             | 56    | 64    | -8    | 59    | 25    | 34    |
| EPS, SEK                           | 1.83  | 1.98  | -8    | 3.81  | 1.24  | 206   |



#### Quarterly revenue development



#### Quarterly cost development





## Capitalisation

| SEK m   | 30 June<br>2020 | 31 March<br>2020 | 31 December 2019 |
|---|-----------------|------------------|------------------|
| Total capital ratio                                 | 17.1%           | 18.1%            | 17.8%            |
| Regulatory capital requirements*                    | 11.9%           | 12.0%            | 14.4%            |
| Capital requirements incl. internal buffers         | 13.9%           | 14.0%            | 16.4%            |
|   |                 |                  |                  |
| Liquidity coverage ratio (LCR requirement 1.0)      | 9.7             | 9.0              | 6.8              |
| Leverage ratio (requirement of 3%, as of June 2021) | 2.8%            | 2.5%             | 3.5%             |

<sup>\*</sup> Including external buffers and Pillar 2 requirements

